

## EMPLOYMENT HISTORY

**Director / Commercial Manager**, Tropical Holdings Ladyville Ltd., 2017 – Present Day

**Director / General Manager**, Caribbean Shrimp Ltd., 2017 – Present Day

**Owner / General Manager**, Caribbean Shrimp Restaurant & Bar, 2017 – Present Day

**Owner**, Caribbean Country Club & Range, 2019 – Present Day

**Owner**, Adventure Zone Paintball, 2017 – Present Day

**Director Business Development & Operations**, Economic Development Lethbridge, 2012-2017

**Manager Retention & Research**, Economic Development Lethbridge, 2009-2012

**Market Analyst & Estimator**, Galko Homes Master Builder, 2008-2009

**Partner / Lead Consultant, R & B Creative Business Solutions**, 2006-2008

**Front Desk Supervisor**, Deerhurst Resort, 1999 – 2003

**Esso Dealer, Highwayman Service Station**, 1994 – 1997

**Executive Assistant, McIntosh Enterprises**, 1990 – 1991

## EDUCATION

**Master of Arts (MA) Candidate**, Socioeconomics, 2013 – 2014

~Completed Graduate courses & literary review. Thesis not yet completed.

**Bachelor of Management** (Great Distinction), 2004 – 2008

**Chartered Professional Accountant PREP Program** (completed multiple courses), 2015 – 2017

**New Engineering Contract Certificate (NEC)**, 2020

**New Engineering Contract Foundation Award (NEC)**, 2020

**Contract Design & Management** (CDM 2015) Training Course, 2020

**Foreign Direct Investment Training**, 2016

**Project Administrator Designation**, 2009

**Resort and Tourism Management**, Tourism Foundation Year 1, 1991 – 1992

**Benefits Heather brings to the Role:** THL's Commercial Director brings solid commercial management and strategic procurement experience, along with decades of sound administration acumen to the THL team. Ms. McIntosh clearly understands that the success of a projects depends on three key major drivers -time, cost, and quality. She not only balances these key drivers against the client/organization requirements, but also ensures that the client/contractor relationship is maintained, and that the company's reputation for ethical business practices, excellent quality, workmanship, and open and transparent business operations, remains impeccable. She has experience preparing reports, working with NEC contract documents and operating in a shared document environment. She holds a NEC contract certificate in addition to her business degree, Project Administrator Designation and CDM training.